



Welcome to BP Rolls

When your vehicle is involved in an accident you can rely on the experts at BP Rolls to repair your damaged vehicle and deliver excellent customer service.

When BP Rolls launched its car repair division in 1995, our pledge and commitment to our customers was to return their vehicle in pristine pre-accident condition, Twenty five years later we are still committed to that pledge and we are still exceeding our customer's expectations.

BP Rolls have state-of-the-art equipment and technology, Our Repair centres are PAS 125/BS10125 compliant (the UK industry standard for regulating the quality of vehicle repairs) we are also independently assessed to ensure that we are adhering to the highest BSI standards.

Our technicians are highly skilled - most are ATA accredited so you can have peace of mind that we will take expert care of your car.

BP Rolls have numerous manufacturer and retailer approvals Audi, Seat, Volkswagen, Skoda,

Our business has become the preferred repairer of many of the UK's insurance companies including Aviva, Allianz, AXA, LV, Direct Line Group, Enterprise hire car fleet, WNS, Claim-fast, Highway, Accident's Happen, Provident, Prudential, and many more.

We use the latest products and techniques to ensure high quality repairs.

As well as major bodywork following an accident we also carry out many minor cosmetic repairs. Why not ask us about the following:

- Paintless Dent Removal
- Cosmetic Repair
- SMART Repair
- Plastic Repair
- Alloy Wheel Repair
- Wheel Alignment
- Air Conditioning
- Headlamp Repair
- MOTs

Something we'll never forget is that our business is not just about fixing motor vehicles - it's about caring for our customers, from collecting damaged vehicles, delivering courtesy cars and returning the repaired vehicle.

That's why when it comes to returning vehicles back on the road with the minimum amount of fuss and the maximum amount of care - it's not by accident - that we are Andover's largest repair centre.

BP Rolls offer an image estimating service

You can speed up the estimating process by providing us with Images of the damage using our Image estimating service. We aim to reduce the time we have your vehicle by pre-ordering any parts required.

As discussed with our customer service personal please send images of damage to [cardivisionandover@bprolls.co.uk](mailto:cardivisionandover@bprolls.co.uk)

The required standard of images to have your repairs authorised are set out as below:

Mileage with engine started and full image of dash

4 images of each corner of car

Image of front and rear interior

Images of VIN/Chassis plate

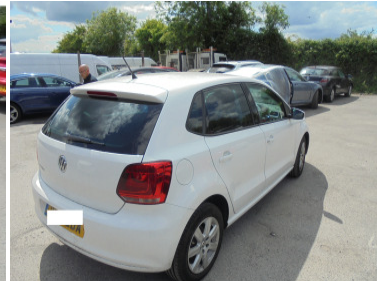
Area of damage from about 3 different angles Image of damage close up & back slightly

Additional images are always welcome

Rear ID Shot



Rear corner ID Shot



VIN/Chassis plate



Mileage



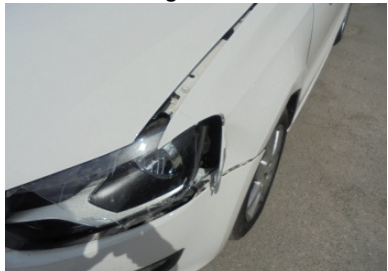
Overview of Damage



Closer image of Impact



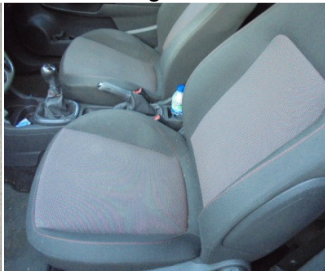
Additional image



Additional image



Interior image



BP Rolls know having an accident can be stressful our friendly and experienced staff are always available for additional advice and guidance.

Contact details

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Fax (01264) 365125

Web [www.bprolls.co.uk](http://www.bprolls.co.uk)